

General Manager's Report

Jackie Sargent
General Manager



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Upcoming Recommendations for Council Action

- Professional Engineering Services - Rainey Street Substation
- Construction Contract – Bluff Springs Substation
- Distribution Padmount Transformers
- Professional Engineering Services Rotation List



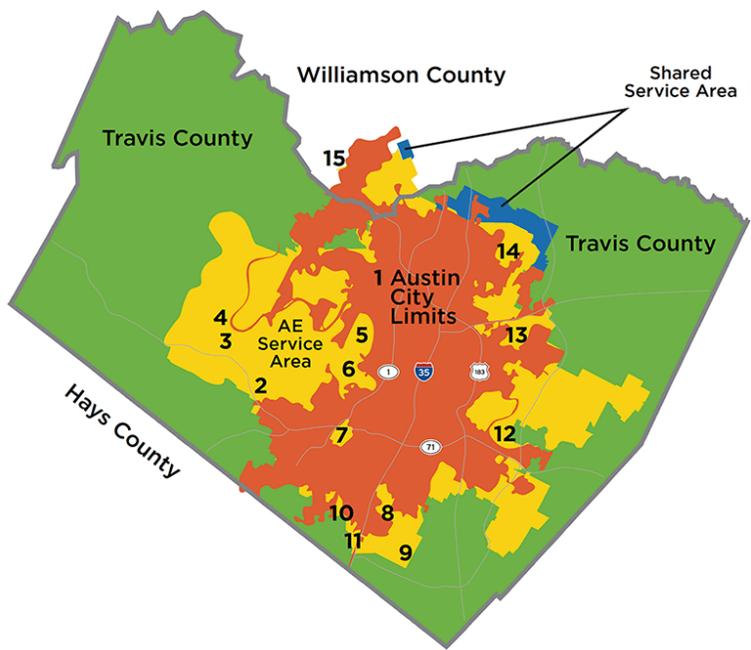
Upcoming Recommendations for Council Action

- Franchise Agreements

- Plus-One Payment Assistance

AUSTIN ENERGY SERVICE AREA

50% City of Austin • 50% Outside City of Austin



● Austin City Limits ● Austin Energy Service Area ● Travis County ● Shared Service Area



CITY OF AUSTIN
FOUNDED 1839

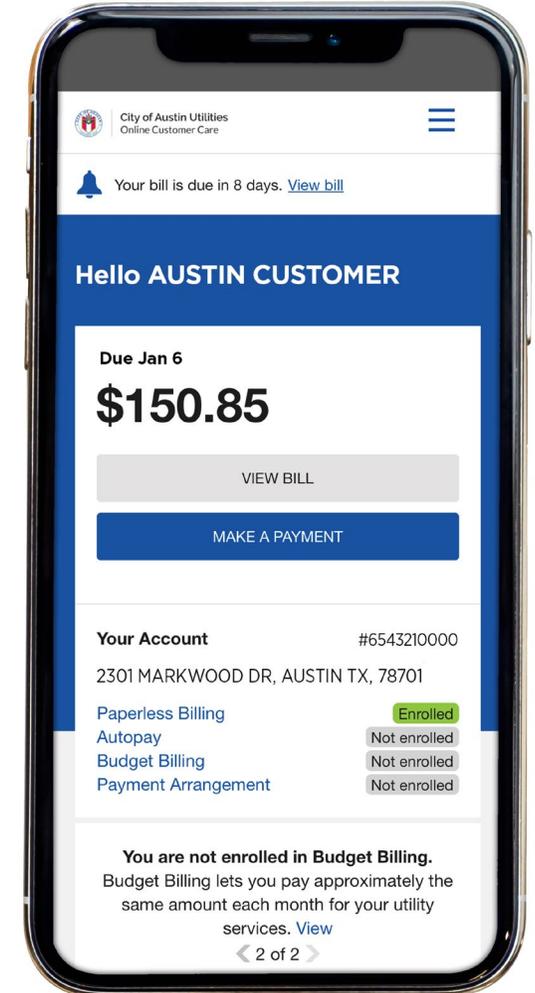
Facing Financial Hardship? We're Here to Help.

- 1. See if You Qualify for Help on Utilities:**
 - austinenergy.com/go/cap
- 2. Explore Your Options:**
 - Utility Bill Discounts
 - Emergency Financial Assistance
 - Payment Arrangement
 - Budget Billing
 - Medically Vulnerable Services
- 3. Submit Your Application:**
 - Start today at austinenergy.com/go/cap

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New COA Utilities Online Portal

- Updated Utilities Online Customer Care site (COAUtilities.com) went live on January 24th.
- Better user experience.
- New dashboard - see account status.
- Easily start, stop, or transfer utility services online.



Recent Awards and Events

U.S. Department of Energy

\$1 million Building Technologies Proving Ground Grant





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